Lionbridge

Lionbridge Connector for Sitecore

Version 4.0.3

Release Notes

July 27, 2018

Overview

Welcome to the Lionbridge Connector for Sitecore (Connector). The Connector enables you to automate sending and retrieving content from your Sitecore CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Lionbridge Connector Support

Email @: connectors@lionbridge.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Lionbridge Connectors Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:

   - Email connectors@lionbridge.com, and cc (carbon copy) anyone to include in the ticket correspondence.

     Important: Include the information and attachments in your email that are listed in the sub-sections below.

- Create a ticket in Zendesk:
  a. Open the Lionbridge Connectors Zendesk page in your browser: https://connectors.zendesk.com.
  b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

     Important: Include the information and attachments that are listed in the sub-sections below.
  c. Click **Submit a request**.
  d. In the **CCs** field, add anyone to include in the ticket correspondence.

  Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

   Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Lionbridge closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text–copy and paste, if applicable
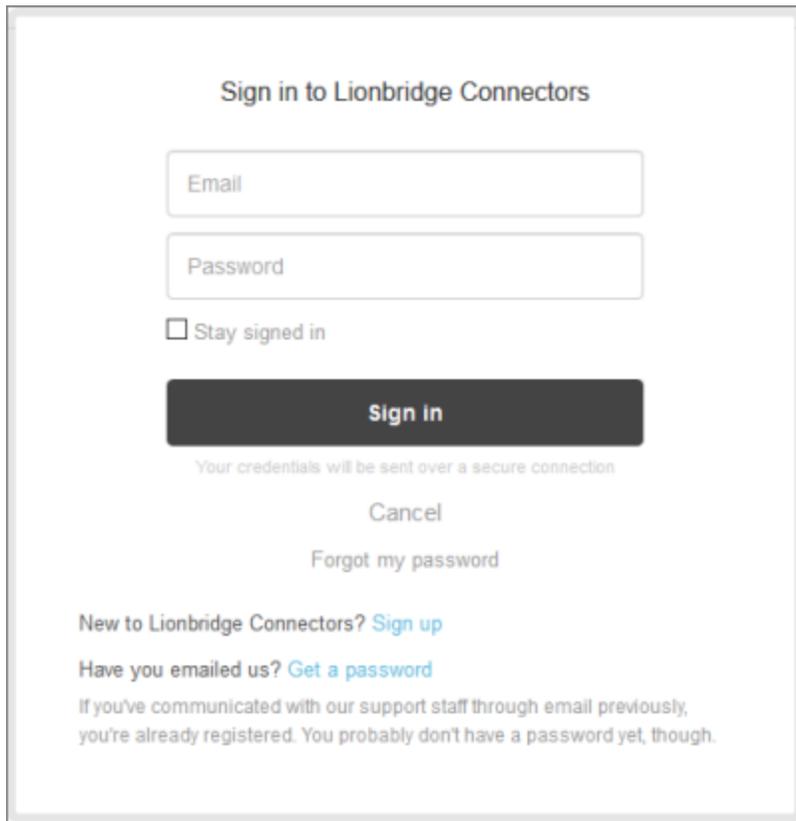
Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Connector or App log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

Important: You must log into Zendesk to view your support tickets there.

1. Open the Lionbridge Connectors Zendesk page in your browser: https://connectors.zendesk.com.

2. In the top-right corner, click **Sign in**, and enter your credentials.

Note: If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.

4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Lionbridge Connector for Sitecore (Connector) must be installed on the machine where Sitecore is installed. The Connector supports Sitecore versions 8.0 and higher, including all current releases.

The Connector has no additional hardware or software requirements beyond those of Sitecore CE. For detailed requirements, refer to the appropriate version of the *Sitecore CMS Installation Guide*. This guide is available in

the documentation section of the Sitecore Developer Network (SDN) site, at http://sdn.sitecore.net/Reference.aspx. You must log in to this site to access the documentation.

Note about Sitecore Azure: The Connector installation is supported for Sitecore installed via the Sitecore Azure Toolkit 8.2 and higher. The Connector installation on Sitecore installed with the Sitecore Azure Module (Sitecore 8.1 and lower) is not fully supported. For guidance on installing the Connector with the Sitecore Azure Module, please contact Lionbridge Connector Support.

The Connector supports the Mozilla Firefox, Google Chrome, and Microsoft Internet Explorer 11 web browsers.

What's New?

- Editing the Sitecore configuration file is no longer required after installing the Connector's enhanced Workbox, which replaces the original Sitecore Workbox. Installing the enhanced Workbox now also installs the `Workbox.config` file, which configures and enables it.

- You can now configure the Connector to wrap content for translation in `CData` tags. This prevents your translators from viewing double-escaped special characters, such as `&amp;`. To configure this feature, you select the **Add CData to Output** check box in the **Output data formatting** section of the **Lionbridge Connector Settings** item in the `/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings` folder.

- The `jQuery` scripts were removed from the Connector installation packages (both `LB_Sitecore-x.x.xx.zip` and `LB_Sitecore_DLL_Update-x.x.xx.zip`, where *x.x.xx* is the current version number). The Connector now uses the version of jQuery included with Sitecore.

- The new `sitecore\Translation Queue Operator` enables users assigned to this role to submit content only to the Translation Queue. They cannot send out items from the queue for translation, but they can remove items from the queue. When using the Bulk Translation wizard, these users must send content to the Translation Queue. They cannot send out individual content items directly to translation.

- You can now configure the Connector to include or exclude a submitter's username when submitting a job for translation. You configure this setting with the **Send out job creator** check box in the **Job metadata** section of the **Lionbridge Connector Settings** item in the `/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings` folder. By default, this metadata is now excluded from the submitted job. (Previously, this metadata was always included in the submitted job.) This feature supports the EU's new General Data Protection Regulation.

- The default behavior of the Connector has changed: By default the Connector now excludes a submitter's email address when submitting a job for translation. Previously, by default the Connector included a submitter's email address when submitting a job for translation. You can configure this setting with the **Send out email of job creator** check box in the **Job metadata** section of the **Lionbridge Connector Settings** item in the `/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings` folder. This change in default behavior supports the EU's new General Data Protection Regulation.

Issues Fixed in This Release

Issue ID	Description
SIT-428	Previously, when the Connector sent out a page for translation from the Sitecore Experience Editor, it always sent out the English version of the current page. This behavior was incorrect when the current page was in a different language. This issue has been resolved. The Connector now sends out the current language version of the current page for translation.
SIT-508	Previously, when sending out content for translation, the Connector sometimes sent out an email notification that the job status was `In Translation (10%)`, and later it sent out another email notification that the job status was `Sent to LSP (5%)`. This issue has been resolved. A job that has the status of `In Translation (10%)` does not revert to a less complete status, such as `Sent to LSP (5%)`.
SIT-511	Previously, there were issues installing versions 4.x of the Connector on Sitecore 8.1, due to a bug in Sitecore. These issues have been resolved.
SIT-513	Previously, when calling the `<SendTranslationJobPipeline>` pipeline to send out content for translation using your own custom logic from the Bulk Translation wizard, and selecting the **Send dependent items** check box in the **Choose Items** page of the wizard, selecting an entire branch did not include the dependent items of the items in that branch. However, selecting individual items did include their dependent items. This issue has been resolved.
SIT-514	Previously, while adding or upgrading a license key, specifying Lionbridge Freeway as the translation provider, and then clicking **Test**, an error message was displayed if analysis codes were not been defined for Lionbridge Freeway. This issue has been resolved.
SIT-517	Previously, in the **Specify Source Filters** page of the Bulk Translation wizard, the **Modification date filter** filtered by the creation date of the content items instead of by their modification date. This issue has been resolved. The **Modification date filter** now filters content items by their modification date.
SIT-520	In version 4.0.2 of the Connector, the database version in the Connector update package was displayed incorrectly, as 4.0.1. This issue has been resolved. The database version is now displayed correctly.
SIT-523	Previously, if the Connector was running in a clustered environment of multiple load-balanced Sitecore servers, then when sending items for translation from the Bulk Translation wizard on a secondary Sitecore server, items in the Translation Queue were not approved and were not picked up by the Upload service. This issue has been resolved. In the previous scenario, the Connector now correctly processes these items and sends them for translation.

Issue ID	Description
SIT-524	Previously, Connector settings in `/sitecore/system/Settings/Lionbridge Settings` were not marked as shared. This prevented users of a non-English language version of the Connector from using these settings. This issue has been resolved, and all settings except the **Purchase Order** field description are now marked as shared. **Note:** The **Purchase Order** description field is deliberately not marked as shared so that it can support localized versions.
SIT-525	Previously, the Connector installed always installed `AWSSDK.Core.dll`, which conflicted with a pre-installed version of this file. The Connector now installs this file only if it is not already installed.
SIT-530	Previously, in version 4.0.2 of the Connector, the `Branding.jpg` image was missing from the Connector installation packages. This issue has been resolved.
SIT-535	Previously, in Sitecore installations where the default language was not `en`, the Connector could not read some configuration options. This occurred because some Lionbridge Settings were versioned fields. This issue has been resolved. All Lionbridge Settings are now shared fields, and the Connector can now read all configuration options in those Sitecore installations. **Note:** The values of any fields that were not previously shared have been migrated to shared fields.

Known Issues

Issue ID	Description
SIT-149	When running the enhanced Workbox from the Launch Pad in Sitecore 8.x, the Workflow ribbon is not displayed properly, so that the **Workflow**, **Filter**, **Sort**, and **View** sections of the ribbon are cut off.
SIT-276	When using the enhanced Workbox version 3.9.7 with the Connector version 3.9.7 and Sitecore 8.1 and Microsoft Internet Explorer 11, scroll bars are not displayed.
SIT-287	After clicking **Cancel** in or closing the **Automatic Item Export for Translation** dialog box, the item's workflow state is displayed in the browser as the next workflow state, although it remains unchanged. **Workaround:** To view the correct workflow state, either click again on the item in the content tree, or refresh the browser.
SIT-293	When using the enhanced Workbox, selecting a value from either the **Language** or **Field** dropdown lists does not automatically update the list of content items. **Workaround:** To update the list of content items, click the **Refresh** button.

Issue ID	Description
SIT-308	When using the enhanced Workbox with Sitecore 8.1, clicking any button with **All** or any link such as **Submit**, **Reject**, or **Translate** does not display the subsequent changes. **Workaround:** To view the changes that should be displayed after clicking any button with **All** or a link, click the **Refresh** button.
SIT-360	When using version 8.0 of Sitecore, in the **Bulk Translation** section of the **Lionbridge Connector Settings** item in the `/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings` folder, `Bucket [Not in the selection List]` is displayed instead of `Bucket`.
SIT-463	When using the Microsoft Internet Explorer browser, the Lionbridge logo is not displayed properly in the wizard user interfaces.
SIT-526	After selecting the **Supports Quoting** check box while creating a translation provider, the **Send for Quote** check box is selected by default in the following Connector interfaces: ■ the **Bulk Translation** wizard ■ the **Automatic Item export for translation** dialog box ■ the **Send Items Out for Translation** dialog box, which opens from Translation Queue This is incorrect. The **Send for Quote** check box should be available for selection, but the check box should be cleared by default.
SIT-536	When using the Clay Tablet Connector for Lionbridge Freeway and specifying analysis codes in Lionbridge Freeway, if you rename the analysis codes, then the Lionbridge App incorrectly re-orders and displays the analysis-code fields alphabetically instead of sequentially.

Issue ID	Description
SIT-541	When installing the update package, three errors may be displayed, and the `/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings/` node and its child item `Advanced Settings` may be missing. **Workaround** 1. Locate the `CT3 Translation Settings` node, which was the name of the node before the Connector was rebranded from Clay Tablet to Lionbridge. 2. Manually rename items to match the following tree structure. 3. Run the installation upgrade package again.