

Lionbridge

Lionbridge Connector for Sitecore

Version 4.0.1

Release Notes

January 15, 2018

Overview

Welcome to the Lionbridge Connector for Sitecore (Connector). The Connector enables you to automate sending and retrieving content from your Sitecore CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Lionbridge Connector Support

Email @: connectors@lionbridge.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Lionbridge Connectors Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:

- Email connectors@lionbridge.com, and cc (carbon copy) anyone to include in the ticket correspondence.

Important: Include the information and attachments in your email that are listed in the sub-sections below.

■ Create a ticket in Zendesk:

- a. Open the Lionbridge Connectors Zendesk page in your browser: <https://connectors.zendesk.com>.
- b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

Important: Include the information and attachments that are listed in the sub-sections below.

- c. Click **Submit a request**.
- d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Lionbridge closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text—copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

Important: You must log into Zendesk to view your support tickets there.

1. Open the Lionbridge Connectors Zendesk page in your browser: <https://connectors.zendesk.com>.
2. In the top-right corner, click **Sign in**, and enter your credentials.

Note: If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.
4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: <https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users>.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Lionbridge Connector for Sitecore (Connector) must be installed on the machine where Sitecore is installed. The Connector supports Sitecore versions 8.0 and higher, including all current releases.

The Connector has no additional hardware or software requirements beyond those of Sitecore CE. For detailed requirements, refer to the appropriate version of the *Sitecore CMS Installation Guide*. This guide is available in the documentation section of the Sitecore Developer Network (SDN) site, at <http://sdn.sitecore.net/Reference.aspx>. You must log in to this site to access the documentation.

Note about Sitecore Azure: The Connector installation is supported for Sitecore installed via the Sitecore Azure Toolkit 8.2 and higher. The Connector installation on Sitecore installed with the Sitecore Azure Module (Sitecore

8.1 and lower) is not fully supported. For guidance on installing the Connector with the Sitecore Azure Module, please contact Lionbridge Connector Support.

The Connector supports the Mozilla Firefox, Google Chrome, and Microsoft Internet Explorer 11 web browsers.

Issues Fixed in This Release

Issue ID	Description
SIT-475	<p>Version 4.0.0 of the Connector installation package included the <code>Freeway.config</code> file, although this file is not required by version 4.x of the Connector. This file has now been removed from the Connector installation package.</p> <p>Note: While upgrading the Connector from version 3.x to version 4.x, the Connector uses the <code>Freeway.config</code> file from version 3.x to transfer previously configured Freeway settings into version 4.x.</p>
SIT-476	<p>In version 4.0.0 of the Connector, when upgrading the license key for a translation provider in the Upgrade sub-tab of the Provider tab in <code>/sitecore/system/Settings/Lionbridge Settings/Translation Providers Configuration</code>, after selecting a provider and clicking Upgrade Provider, the account key for a different translation provider was displayed in the Account key field. This issue has been resolved.</p>
SIT-478	<p>In version 4.0.0 of the Connector, when multiple translation providers were configured, after selecting the second translation provider from the dropdown list in the following user interfaces, the Connector sent out the content for translation to the first translation provider in the list, even though it was not selected:</p> <ul style="list-style-type: none">■ Bulk Translation wizard (Translation Options page)■ Sitecore Experience Editor■ Sitecore Content Editor (Review tab)■ Translation Queue <p>This issue has been resolved. The Connector now sends out content for translation to the translation provider selected in the dropdown list.</p>
SIT-479	<p>In version 4.0.0 of the Connector, when the Lionbridge onDemand translation provider was incorrectly configured, selecting this translation provider in the Translation Options page of the Bulk Translation wizard displayed a <code>Runtime Error</code> error message. This issue has been resolved. Selecting an incorrectly configured translation provider now displays a more meaningful message.</p>

Issue ID	Description
SIT-480	The user interface for team-profile configuration, introduced in version 4.0.0 of the Connector, has been improved. It is now no longer necessary to click Set after selecting a team profile role to display the team members. The team members are now automatically displayed when a team profile is selected, and the Set button has been removed. The Users label has been renamed to Team Members . The Save button has been renamed to Save Team Profile , and it has been moved to the top of the page.
SIT-481	In version 4.0.0 of the Connector, purchase order (PO) numbers configured for a generic type of translation provider (neither Lionbridge Freeway nor Lionbridge onDemand) were available for selection, but they were not included in the metadata that was sent to the translation provider. This issue has been resolved. The Connector now sends selected PO numbers to generic translation providers.
SIT-484	The Connector log file included the following database exception: System.Data.DataException: Error executing SQL command: INSERT INTO NotificationEmails (ID,Email_Info,Type, TeamProfile) VALUES (@ID,@Email_Info,@Type) . This issue has been resolved.

Known Issues

Issue ID	Description
SIT-149	When running the enhanced Workbox from the Launch Pad in Sitecore 8.x, the Workflow ribbon is not displayed properly, so that the Workflow , Filter , Sort , and View sections of the ribbon are cut off.
SIT-276	When using the enhanced Workbox version 3.9.7 with the Connector version 3.9.7 and Sitecore 8.1 and Microsoft Internet Explorer 11, scroll bars are not displayed.
SIT-287	After clicking Cancel in or closing the Automatic Item Export for Translation dialog box, the item's workflow state is displayed in the browser as the next workflow state, although it remains unchanged. Workaround: To view the correct workflow state, either click again on the item in the content tree, or refresh the browser.
SIT-293	When using the enhanced Workbox, selecting a value from either the Language or Field dropdown lists does not automatically update the list of content items. Workaround: To update the list of content items, click the Refresh button.

Issue ID	Description
SIT-308	<p>When using the enhanced Workbox with Sitecore 8.1, clicking any button with All or any link such as Submit, Reject, or Translate does not display the subsequent changes.</p> <p>Workaround: To view the changes that should be displayed after clicking any button with All or a link, click the Refresh button.</p>
SIT-360	<p>When using version 8.0 of Sitecore, in the Bulk Translation section of the Lionbridge Connector Settings item in the <code>/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings</code> folder, <code>Bucket [Not in the selection List]</code> is displayed instead of <code>Bucket</code>.</p>
SIT-463	<p>When using the Microsoft Internet Explorer browser, the Lionbridge logo is not displayed properly in the wizard user interfaces.</p>