Clay Tablet Connector for Oracle WebCenter Sites

Version 1.1.5

Release Notes

August 9, 2016

Overview

Welcome to the Clay Tablet Connector for Oracle WebCenter Sites (Connector). The Connector enables you to automate sending and retrieving content from your Oracle WebCenter Sites CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Clay Tablet Support

Email @: support@clay-tablet.com
Telephone: +1-416-363-0888

How to submit a support ticket:

1. Email support@clay-tablet.com, and cc (carbon copy) anyone to include in the ticket correspondence.

    Important: Include the information and attachments in your email that are listed in the following sub-sections.

    Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

    Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text–copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

How to view and update your support ticket in Zendesk:

You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: https://claytablet.zendesk.com.

2. In the top-right corner, click **Sign in**, and enter your credentials.

   Note: If you do not have credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.

4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Clay Tablet Connector for Oracle WebCenter Sites ("OWCS") supports OWCS versions 11.1.1.6.1 and 11.1.1.8.

The Clay Tablet Connector for OWCS has no additional hardware or software requirements beyond those of OWCS. For detailed requirements, refer to the appropriate version of the OWCS documentation at http://www.oracle.com/technetwork/middleware/webcenter/sites/documentation/index.html.

What's New?

- In the **Job Details** page, the new **Source Updated** column in the asset list displays the date and time that each source asset in the job was last updated.

- In the **Translation Queue**, the new **Source Updated** column displays the date and time that each source asset in the queue was last updated.

- If a target asset already exists before sending out the corresponding source target for translation or copy back, then in the **Job Details** page, you can now click a link in the **Target** column in the asset list to view the target asset.

Issues Fixed in This Release

Issue ID	Description
ORA-204	Previously, the **Copy to** functionality failed when attempting to copy more than 100 assets from one job to another. This issue has been resolved.
ORA-208	Previously, when using the **Copy Back** feature to copy assets in a job directly from the source locale to the target locale, in a scenario where the target asset already exists, the locale is not appended to the asset name. This issue has been resolved, and the locale is now appended to the asset name.
ORA-210	Previously, in the **Filter** section of the **Job Details** page, entering a date in the **Update Date** sub-section in YYYY-MM-DD format and then clicking **Apply** displayed an error message. This issue has been resolved.
ORA-211	Previously, when using the **Copy Back** feature twice to copy assets from the **Placed Pages** pages node in the **Site Tree**, then the second time, the target assets are copied to the **Placed Pages** pages node, instead of being copied to the **Unplaced Pages** pages node. This issue has been resolved.
ORA-214	Removing assets from a job with more than 100 assets sometimes displayed an error message. This issue has been resolved.