



# Clay Tablet Connector for Adobe Experience Manager

## Version 3.2.0

# Release Notes

May 24, 2017

---

### Overview

Welcome to the Clay Tablet Connector for Adobe Experience Manager (Connector). The Connector enables you to automate sending and retrieving content from your Adobe Experience Manager CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

---

### How to Contact Clay Tablet Support

Email @: [support@clay-tablet.com](mailto:support@clay-tablet.com)

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Clay Tablet Zendesk page, using your web browser

#### To submit a support ticket:

1. Do one of the following:
  - Email [support@clay-tablet.com](mailto:support@clay-tablet.com), and cc (carbon copy) anyone to include in the ticket correspondence.

**Important:** Include the information and attachments in your email that are listed in the sub-sections below.

■ Create a ticket in Zendesk:

- a. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
- b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

**Important:** Include the information and attachments that are listed in the sub-sections below.

- c. Click **Submit a request**.
- d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

**Important:** Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

### Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text—copy and paste, if applicable

### Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

### To view and update your support ticket in Zendesk:

**Important:** You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: <https://claytablet.zendesk.com>.
2. In the top-right corner, click **Sign in**, and enter your credentials.

**Note:** If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

Sign in to Clay Tablet Technologies

Email

Password

Stay signed in

Sign in

Your credentials will be sent over a secure connection

Cancel

I am an Agent

Forgot my password

New to Clay Tablet Technologies? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.
4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: <https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users>.

**Important:** Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

---

## System Requirements

The Clay Tablet Connector for Adobe Experience Manager (AEM) must be installed on the AEM Author server. The Clay Tablet Connector for AEM supports AEM versions 5.6.1 and higher.

The Clay Tablet Connector for AEM has no additional hardware or software requirements beyond those of AEM. For detailed requirements, refer to the appropriate version of the *Adobe Experience Manager Technical Requirements*.

---

## What's New?

- The special editions of the following guides for Lionbridge Freeway have now been consolidated into the regular versions:
    - ▣ *Clay Tablet Connector for Adobe Experience Manager Installation and Configuration Guide*
    - ▣ *Clay Tablet Connector for Adobe Experience Manager User Guide*
  - You can now submit a cancellation request to cancel a job that has already been submitted. To do this, in the **Status** tab of the **Translation Status** page, you click **Cancel** in the **Cancel** column. Previously you could cancel a job only before submission. After you submit a cancellation request, the column displays the **Requested** button, which you can click to resend the cancellation request. After approval, the column displays **Approved**.
  - You can now view how many words in a translation job or a content item have previously been translated and are stored in the local TM (translation memory):
    - ▣ The **Status** tab of the **Translation Status** page displays this word count in brackets in the **Est. Words** column.
    - ▣ The **Job Details** tab of the **Translation Status** page displays this word count in brackets in the **Est. Words** column.
  - You can now add published pages to the Translation Queue. There are two ways to do this:
    - ▣ Use a workflow step: Add the `Add Published Page to Translation Queue` step to your workflow, and select the **Catch Published Workflow Pages to Queue** check box in the **Translation Settings** section of the **Configuration** page.
    - ▣ Use AEM's publish events: Select the **Catch Pages from Publish Event to Queue** check box in the **Translation Settings** section of the **Configuration** page so that the Connector automatically listens to publish events and adds published pages to the Translation Queue.

**Note:** This check box is displayed only when the `ShowCatchPublishEventPageToQueueInCTConfig` property is added to the `/etc/ctctranslation/ctcconfig` node in CRXDE Lite.
- You can configure translation options for this feature, including the source and target languages, in the **Configuration for Catching Published Pages to Queue** section in the **Advanced Settings** page.
- In the new **Queue Scheduler** page, you can create schedules that send out translation jobs from the Translation Queue.
  - You can now configure the Connector to display the Delete button and all jobs in the **Status** tab of the **Translation Status** page to users who are not members of the `Translation Admin` group. Previously, this button and all jobs were always displayed only to users who were members of the `Translation Admin` group. To configure this feature, you select the **Display all jobs and Delete button for non-admin users** check box in the **Folder and Permissions** section of the **Configuration** page.
  - In the new **In-Context Preview** section of the **Configuration** page, you can configure the settings for the new In-Context Preview feature. This feature enables those without AEM access (such as translators) to preview items in the XML files for translation as AEM would render them.

**Important:** This feature is currently in alpha testing. It is not currently generally available for production usage.

- You can now export configuration settings from the **Advanced Settings** page.
- You can use the new **Send CT translation events** check box in the **Translation Settings** section of the **Configuration** page to prevent or enable writing Clay Tablet translation events to the AEM log files. By default, this check box is cleared, so that these events are not written to the log files.

**Note:** Previously, these events were always written to the AEM log files.

- You can now view which AEM instances are connected to a single Connector database, which facilitates troubleshooting. To view this information, in the **JDBC SQL Connection** section of the **Configuration** page, click **Test**.
- In the Translation Queue, you can now filter content items by both submission method and type of content item.
  - The new **From** filter enables you to filter content items in the queue by submission method.
  - The updated **Type** filter enables you to filter content items in the queue by the type of content item.

**Note:** Previously, the **Type** filter enabled you to filter content items by a list that included a mix of submission methods and types of content items, and the list was not comprehensive.

- You can now click the **Sign Out** button, in the top-right corner of each Connector page, to sign out of AEM. Previously, you had to return to AEM to sign out.

---

## Issues Fixed in This Release

Issue ID	Description
AEM-502	Previously, when updating the remote TM for two translated pages, the TMX root is closed twice in the generated TMX file. This file is therefore invalid XML. This issue has been resolved.
AEM-901	Previously, clicking <b>Admin Tools &gt; Help</b> in the Clay Tablet Connector rail opened a Web page with links to outdated versions of the Connector documentation. This issue has been resolved. Clicking this link now opens the home page of the Connector documentation, at: <a href="http://docs.clay-tablet.net/Topic_Files/Online_Help_Only/Product_Pages/AEM.htm">http://docs.clay-tablet.net/Topic_Files/Online_Help_Only/Product_Pages/AEM.htm</a> .
AEM-902	Previously, when sending i18n dictionary items with a <code>mixin</code> node type for translation, an error occurred. This issue has been resolved.
AEM-906	Previously if the <b>Save existing target content to LocalTM</b> check box was selected in the Bulk Translation wizard when sending tags or i18n dictionary items for translation, then the translation job contained zero (0) words, so the Connector did not send it out for translation. This issue has been resolved.

Issue ID	Description
AEM-908	Previously, the <code>QueueApproved</code> Clay Tablet translation event was fired multiple times for each page translation. This issue has been resolved.
AEM-909	There has been an improvement in how the Connector checks content links for translation. The previous method caused formatting changes, which was less efficient because it caused additional checking when the <b>Use Local TM</b> feature was enabled. The new method avoids this extra checking, which is unnecessary.
AEM-910	Previously, after a job was canceled ( <code>Approved</code> was displayed in the <b>Cancel</b> column of the <b>Status</b> tab of the <b>Translation Status</b> page), then for some pages in that job, the <b>Cancel</b> button was still displayed in the <b>Cancel</b> column of the <b>Job Details</b> tab of the <b>Translation Status</b> page, indicating that the translation was still active. This issue has been resolved.
AEM-911	Previously, if a page was submitted to the Translation Queue and then updated and resubmitted, it is in the queue multiple times. If multiple instances of the page were sent out for translation, only one instance of the page is translated successfully, with status of <code>100%/Completed</code> , while the other instance of the page is stuck at <code>90%/Received</code> . This issue has been resolved, because the Connector now checks for duplicates.
AEM-913	Previously, if the <b>Remove control characters</b> check box was selected in the <b>Translation Settings</b> section of the <b>Configuration</b> page, then when sending out i18n dictionary items for translation from the Bulk Translation wizard, the <b>Save existing target content to localTM</b> check box is selected by default in the <b>Options</b> page of the wizard. This issue has been resolved, because this check box is now cleared by default.
AEM-923	Previously when using the Connector version 3.1.0 with AEM 6.1, after pages were rolled out to the Translation Queue and then sent out for translation, the initial job status and word count were displayed correctly, but then the displayed word count was zero and status was <code>No Translation (CTC source =Target)</code> . This issue has been resolved.

---

## Known Issues

Issue ID	Description
AEM-731	By default, the Connector caches all the files for translation and all received translation files. To instruct the Connector <i>not</i> to cache these files, edit <code>/etc/ctcpipelineconfig/ctcTranslationPipes.xml</code> in CRX and follow the instructions in the comments in that file about how to comment out or enable particular steps in the Pipeline to meet your needs. In version 2.5.0 of the Connector, the files are stored in the database. For updated instructions, please contact Clay Tablet Support.

Issue ID	Description
AEM-768	When using AEM 6.2, some pages and dialog boxes that are slow to load are blank instead of populated with data. This is caused by an issue in AEM 6.2. You can contact Adobe Support to receive a hotfix for this issue, which will be fixed in an upcoming Adobe maintenance release.
AEM-928	In versions 3.1.0 and higher of the Connector, in the Bulk Tool, highlighting pages in the page list, clicking <b>Switch Languages</b> , selecting the languages to switch, and then clicking <b>Switch</b> does not display a warning message if some highlighted pages do not have corresponding language versions for the selected target languages.
	When the add-in for Lionbridge Freeway is installed, Freeway-specific fields are displayed in the second page of the Sidekick wizard even when Lionbridge Freeway is not selected as the translation provider (LSP).