Clay Tablet Connector for Adobe Experience Manager

Version 3.1.0

Release Notes

March 15, 2017

Overview

Welcome to the Clay Tablet Connector for Adobe Experience Manager (Connector). The Connector enables you to automate sending and retrieving content from your Adobe Experience Manager CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Clay Tablet Support

Email @: support@clay-tablet.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Clay Tablet Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:

   - Email support@clay-tablet.com, and cc (carbon copy) anyone to include in the ticket correspondence.

     Important: Include the information and attachments in your email that are listed in the sub-sections below.

⬚ Create a ticket in Zendesk:

    a. Open the Clay Tablet Zendesk page in your browser: https://claytablet.zendesk.com.

    b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

       Important: Include the information and attachments that are listed in the sub-sections below.

    c. Click **Submit a request**.

    d. In the **CCs** field, add anyone to include in the ticket correspondence.

Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

    Important: Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Clay Tablet closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text–copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- Clay Tablet log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

Important: You must log into Zendesk to view your support tickets there.

1. Open the Clay Tablet Zendesk page in your browser: https://claytablet.zendesk.com.

2. In the top-right corner, click **Sign in**, and enter your credentials.

    Note: If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

Sign in to Clay Tablet Technologies

Email

Password

☐ Stay signed in

Sign in

Your credentials will be sent over a secure connection

Cancel

I am an Agent

Forgot my password

New to Clay Tablet Technologies? Sign up

Have you emailed us? Get a password

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.

4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Clay Tablet Connector for Adobe Experience Manager (AEM) must be installed on the AEM Author server. The Clay Tablet Connector for AEM supports AEM versions 5.6.1 and higher.

The Clay Tablet Connector for AEM has no additional hardware or software requirements beyond those of AEM. For detailed requirements, refer to the appropriate version of the *Adobe Experience Manager Technical Requirements*.

What's New?

- There are the following changes to the Bulk Tool:

  - The Bulk Tool is now hidden by default. To display the Bulk Tool, select the **Show Bulk Tool** check box in the **UI and Default Settings** section of the **Configuration** page.

  - If you are assigned to multiple team profiles, you can now save a default profile to use in the Bulk Tool.

  - The new **Switch Languages** button above the page list enables you to switch the language version of all highlighted pages in the list. This is useful if you want to roll out content from secondary Blueprint pages to country pages. For example, you can roll out content from `us-en` to `xa-en` (Asia English) and then from `xa-en` to `kr-ko` and other country sites.

  - The **Activation/De-Activation Date** column in the page list of the **Bulk Tool** now displays:

    - the username of the last user who activated or deactivated the page.

    - one of the following codes, indicating whether the page was last activated or de-activated:
      - `CTA`: Activated
      - `CTD`: Deactivated

  - The **Modification** column in the page list now displays one of the following codes, indicating how the page was last modified:
    - `CTT`: Translation
    - `CTU`: Update
    - `CTI`: Import
    - `CTR`: Rollout

  - The **Page Actions** tab was renamed to the **Page Activation** tab.

  - In the **Copy Metadata** tab, you can now send metadata from multiple pages for translation.

  - The **MSM** tab was renamed to the **Rollout** tab.

- The **Bulk Tool Config** page has been renamed to the **Advanced Settings** page. You access it by selecting **Admin Tools > Advanced Settings** in the Clay Tablet Connector rail. In addition to the name change, there are also the following changes:

  - In the new **Translation Status** section, you can create a page property that will store the custom translation-status values associated with a specific translation provider (LSP), so that you can view this value for translated pages in the page list of the Bulk Tool.

  - In the **Metadata Configuration** section, you can now specify SEO flags to include in the XML translation files.

  - In the new **Action Permissions** section, you can configure which user group has permission to perform each action in the Bulk Tool.

- In the Bulk Translation wizard (**Item Type** page) and the Bulk Tool:

- The new **Save** button above the page list saves the page paths displayed in the page list, so that you can reload them later.

- The new **Load Saved** button above the page list enables you to load previously saved paths that were displayed in the page list.

- In the Bulk Translation wizard (**Options** page), the Translation Queue, and the **Translation** tab of the Bulk Tool, you can now send out for translation metadata fields that were copied over from the source to the target.

- You can now configure the Connector to always pause a job before sending it out for translation by configuring the new `PauseBeforeSend` Boolean property in the `/etc/ctctranslation/TransOptions` node in CRXDE Lite. This has the same functionality as the **Pause job before sending** check box in the **UI and Default Settings** section of the **Configuration** page.

- In the **Translation Status** page:

  - When a job is paused, you can now download a zipped file of the XML files with the content to translate.

  - If you are using the Clay Tablet Connector for SDL TMS, and you have specified an SDL TMS configuration, then the **LSP** column now displays your meaningful name for that configuration, for example, `Default GUID`.

- You can create custom translation-status values that are stored in a page property in individual pages, for example `MT` (for machine translation) or `HT` (for human translation). After you associate a custom value with a translation provider (LSP), you can view it as a page property for translated pages in the page list of the Bulk Tool. To configure this feature:

  - You create a page property for storing the custom translation-status values in the **Translation Status** section of the **Advanced Settings** page.

  - You associate a custom translation-status value with a translation provider (LSP) in either the **TMS GUID Config** page (SDL TMS only) or the **LSP & Keys** page (all other translation providers).

- Links to the Connector from the AEM rail now open in a new browser tab.

- In the **Component Mapping** page, the new **Remove All** button enables you to remove the mapping of all mapped components in a single action.

- You can now configure the Connector to unlock a specific parent node without unlocking its child nodes, after translated content returns. This is relevant when the **Unlock When Done/Unlock the component after translated content come back** option is specified when sending out content for translation. For detailed instructions, please contact Clay Tablet Support.

- The **Language Conversion (URL Reference)** and **Language Conversion (Content Link)** check boxes in the **Translation Settings** section of the **Configuration** page are now relevant to internal links to other sites hosted on the same AEM instance, if appropriately configured. Previously, they were relevant only to internal links within a site.

  - Selecting the **Language Conversion (URL Reference)** check box instructs the Connector to automatically exclude the referring target URL from the page translation process.

⸬ Selecting the **Language Conversion (Content Link)** check box instructs the Connector to automatically convert links to point to the corresponding pages in the target language.

If the sites use different language structures, for example, one site uses `en` and the other uses `en-US`, you must configure the languages using the new **Group**, **Base CRX Path**, and **Reference CRX Path** columns in the **Language Mapping** page.

Issues Fixed in This Release

Issue ID	Description
AEM-751	Previously, when using version 2.5.x or higher of the Connector, multiple syntax errors in the `CTC_Oracle_Database.sql` script prevented jobs from being sent out for translation. These issues have been resolved.
AEM-841	Previously, when the following three conditions were all true, then the Connector copied the source i18n dictionary item to the target i18n dictionary item when the target item did not previously exist. ■ The user sent i18n dictionary items for translation from the Bulk Translation wizard. ■ The dictionary was already partially translated, and the previously translated entries were saved in the local TM. ■ The **Save existing target content to LocalTM** check box was selected in the Bulk Translation wizard. This issue has been resolved.
AEM-850	When using version 3.0.0 of the Connector, if you were a member of multiple teams, then changing the team profile in the **Profile** dropdown list in the Bulk Tool did not update the translation providers available for selection in the **Choose LSP** dropdown list in the **Translation** tab. This issue has been resolved. The translation providers available for selection in the **Choose LSP** dropdown list in the **Translation** tab of the Bulk Tool now updates automatically if you change the team profile in the **Profile** dropdown list.
AEM-851	Previously, when the Lionbridge Freeway add-in was installed, submitting a translation job if a Freeway analysis code was selected displayed an error message. This issue has been resolved.
AEM-852	Previously, when using the Lionbridge Freeway add-in, selecting Lionbridge analysis codes prevented the Connector from sending out translation jobs. This issue has been resolved.
AEM-862	Previously, if the translation provider was not correctly configured, then the report generated from the **Reporting** tab of the Bulk Tool was empty. This issue has been resolved.

Issue ID	Description
AEM-863	Previously, localized content was sent out for translation in the source XML file when all the following translation options were specified: ■ Use LocalTM ■ Target pages have content in source language ■ Only translate pages from locked components ■ Unlock the component after translated content come back ■ All translate content from non-sync components This issue has been resolved.
AEM-864	Previously, when using AEM 6.2 with version 3.0.0 of the Connector, clicking **Activate Later** in the **Page Actions** tab of the Bulk Tool did not activate the highlighted child pages. However, it activated the highlighted parent pages. This issue has been resolved.
AEM-865	Previously, when using AEM 5.6.1 with version 3.0.0 of the Connector, clicking **Activate Later** in the **Page Actions** tab of the Bulk Tool did not activate the highlighted pages. Instead, it sent notifications that the highlighted pages were waiting for activation. This issue has been resolved.
AEM-866	■ Previously, in version 3.0.0 of the Connector, in the **MSM** tab of the Bulk Tool, in the **MSM Relationship** box, if you clicked **Suspend**: ▦ The **Submit a new task** dialog box displayed `MSM detach` in the **Task type** instead of `MSM suspend`. ▦ The task type of the corresponding task displayed in the **Backend Tasks** page was `MSM detach` instead of `MSM suspend`. ■ Previously, in version 3.0.0 of the Connector, in the **MSM** tab of the Bulk Tool, in the **MSM Relationship** box, if you clicked **Resume**: ▦ The **Submit a new task** dialog box displayed `MSM attach` in the **Task type** instead of `MSM resume`. ▦ The task type of the corresponding task displayed in the **Backend Tasks** page was `MSM attach` instead of `MSM resume`. These issues have been resolved.
AEM-867	Previously, when using AEM 5.6.1 with version 3.0.0 of the Connector, the **Locale** dropdown list in the **Page Property Updating** tab of the Bulk Tool did not display any languages. This issue has been resolved.
AEM-870	There have been performance improvements to the loading of the **Translation Status** window.
AEM-875	Previously, when using low browser resolution or a small browser window, the **Admin Tools** menu was not displayed properly in the Clay Tablet Connector rail. This issue has been resolved.

Issue ID	Description
AEM-882	Previously, when using AEM's Translation Integration feature, the Connector did not send out for translation XML files that were stored as assets under `/content/dam/`. This issue has been resolved.
AEM-883	Previously, some pages in a node could not be selected. This issue has been resolved.
AEM-893	Previously, in the **Report Fields Configuration** section of the **Bulk Tool Config** page (now renamed to the **Advanced Settings** page), after adding a new row, the **JCR Property** field in that row was not editable. This issue has been resolved.
AEM-894	Previously, when an additional version of Apache HttpClient was installed in AEM in addition to the version required for the Connector (version 4.0.1), then clicking **Test** in the **Network Configuration** section of the **Configuration** page wrote errors to the AEM log file. This issue has been resolved.
AEM-896	Previously, rolling out multiple pages from the **Rollout** tab of the Bulk Tool failed for some pages and those pages were excluded from the report. This issue has been resolved.
AEM-897	Previously, when using version 3.0.0 of the Connector with an Oracle database, in the **Page Actions** tab of the Bulk Tool (now renamed to the **Page Activation** tab), after importing page content as XML and submitting the corresponding task, an error occurred and the imported XML was not saved. This issue has been resolved.

Known Issues

Issue ID	Description
AEM-731	By default, the Connector caches all the files for translation and all received translation files. To instruct the Connector *not* to cache these files, edit `/etc/ctcpipelineconfig/ctcTranslationPipes.xml` in CRX and follow the instructions in the comments in that file about how to comment out or enable particular steps in the Pipeline to meet your needs. In version 2.5.0 of the Connector, the files are stored in the database. For updated instructions, please contact Clay Tablet Support.
AEM-742	When using AEM 6.2, collecting fields for translation on the **Component Mapping** page does not return any results.
AEM-768	When using AEM 6.2, some pages and dialog boxes that are slow to load are blank instead of populated with data. This is caused by an issue in AEM 6.2. You can contact Adobe Support to receive a hotfix for this issue, which will be fixed in an upcoming Adobe maintenance release.

Issue ID	Description
	When the add-in for Lionbridge Freeway is installed, Freeway-specific fields are displayed in the second page of the Sidekick wizard even when Lionbridge Freeway is not selected as the translation provider (LSP).